

Think creatively about solutions to complex problems.

Teach best practices through interactive, experiential learning.

Transform how people work with people.

t³

- An innovative training institute
- A learning platform
- A centralized place for people to come together to improve their knowledge and skills
- A group of creative thinkers with practical experience and a commitment to interactive, skills-based learning

t3 offers practical, interactive onsite training and draws on dynamic, easy-to-use technologies that create immersive online training experiences.

How We Work

At t3, we believe that one-time training events seldom result in lasting changes in practice. To translate knowledge and skills into everyday work, learning happens most effectively over time, through relationships, and with ongoing follow-up support. We draw from best practices and seek to connect people through communities of practice to address common challenges and share successes.

We have found that a combination of online and onsite learning can truly transform the staff of an organization and even an entire community. Our approach is flexible and can match your busy schedule. We work with you to develop a package that meets your needs. Whether you are interested in training individuals, small groups of staff, or your entire agency, we look forward to working with you to create a customized training package to achieve your goals.

*“This training was enlightening.
I feel it should be mandated for
anyone working in human services.”*



t³ What We Offer

Knowledge at Work – Online core curricula that equip service providers with the knowledge they need to do their jobs well. These competency-based courses include beautifully designed slides, activities, handouts, quizzes, and videos. Ideal for new staff orientation, training people across an entire agency or system, and as a refresher for experienced staff. Group discounts and unlimited access packages are available.

1. HOMELESSNESS IN AMERICA:

THE BIG PICTURE Provides an historical perspective of homelessness in the U.S., a discussion of current trends in how we respond, and a view of the future as we work not just to manage homelessness, but to end it. *****FREE*****

2. WHO IS HOMELESS AND WHY?

Addresses definitions and root causes of homelessness, as well as the numbers and diversity of people who experience homelessness each night and over the course of a year.

3. HOMELESS CHILDREN: AMERICA'S YOUNGEST OUTCASTS

Describes the characteristics and experiences of children who are homeless and offers guidance on how communities and service providers can respond effectively.

4. ACROSS THE GENERATIONS: FAMILIES WITHOUT HOMES

Discusses causes, unique needs, and effective ways of responding to family homelessness.

5. HOMELESS YOUTH: ALONE AND

ADRIFT Explores the unique nature of youth homelessness and strategies for engaging young people.

6. HOMELESS VETERANS: BUILDING COMMUNITY SUPPORTS

Examines homelessness among veterans and models for providing community-based supports.

7. ENDING HOMELESSNESS: INNOVATIVE HOUSING

STRATEGIES Provides an overview of best practices and emerging trends in Housing First and Rapid Re-Housing, as well as the range of supportive services necessary to help keep people stably housed once they exit homelessness.

8. STEP BY STEP: CASE MANAGEMENT

COMPETENCIES Identifies guiding principles and core competencies for providing quality case management services and examines common case management models.

9. MOTIVATIONAL INTERVIEWING: CHANGING THE CONVERSATION

Provides an overview of the spirit and core skills of Motivational Interviewing (MI), an evidence-based practice widely used in health and behavioral health care settings.

10. DOUBLE EDGE: UNDERSTANDING HOMELESSNESS AND TRAUMA

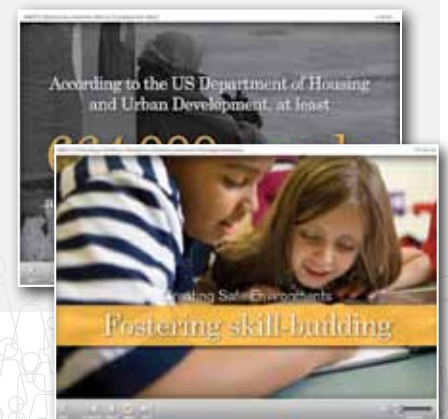
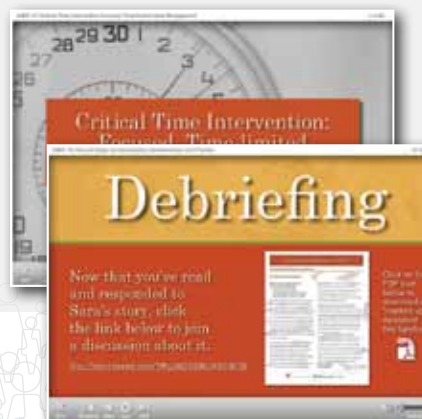
Explores the connections between homelessness and trauma and how to respond appropriately.

11. CRITICAL TIME INTERVENTION: FOCUSED, TIME-LIMITED CASE

MANAGEMENT Discusses CTI's phases, team structure, and the research that supports this evidence-based practice.

12. SELF CARE: DON'T FORGET TO

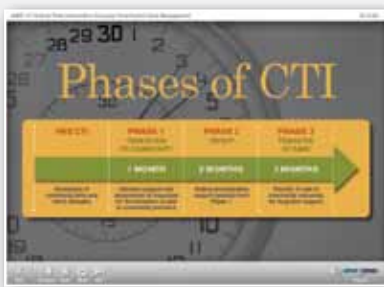
BREATHE Defines burnout, compassion fatigue, and vicarious trauma and provides strategies for self-care and creating healthy work environments.



Online Skills Courses – Facilitated online, our skills courses delve deeply into specific evidence-based and promising practices. We use cutting-edge, easy-to-use technology to engage learners in conversation with one another and expert instructors. Courses include live presentations and discussions through videoconferences, self-paced online learning modules, group assignments, and small group coaching. Sample topics include:

CRITICAL TIME INTERVENTION (CTI)

This evidence-based practice is designed to support people as they transition from homelessness into the community. CTI is a focused, time-limited approach to case management. It seeks to connect clients with community supports and then transition care over the course of nine months. Course participants work in teams to create or strengthen a plan to implement CTI in their communities.



CORE SKILLS IN HOMELESSNESS SERVICES

This course is designed to help staff develop the core knowledge and skills they need to work effectively. Topics include engaging others in relationship, using person-centered, trauma-informed, and recovery-oriented approaches, being culturally competent, conducting assessments, working in unconventional settings, maintaining healthy boundaries, dealing with ethical dilemmas, using supervision effectively, and maintaining work-life balance.



TRAUMA-INFORMED CARE

A trauma-informed perspective influences how you engage clients, how you set up your program, and how you run your agency. During this course, participants will identify concrete ways to infuse a trauma-informed perspective into all aspects of their work, including agency culture, assessment and service planning, consumer involvement, and policies and procedures.

MOTIVATIONAL INTERVIEWING

An evidence-based practice, Motivational Interviewing (MI) is a person-centered, goal-oriented, guiding method of communication to help people develop internal motivation to change. We offer both introductory and advanced online courses on MI.

For the most up-to-date schedule of online courses, please visit www.thinkt3.com.



We provide continuing education credit for all of our online and onsite trainings.

“Everyone who attended the training was energized by the material and the engaging presentation style. We’re now motivated to become a trauma-informed community. We’ve turned to t3 time and again as our organization embraces evidence-based practices and we’ll continue to work with them in years to come.”



t³ What We Offer

Onsite Training – The t3 training team provides interactive, case-based trainings that focus on practical skills, peer learning, and case examples. One way organizations choose to build a t3 training package is to begin with an online Knowledge at Work unit or two, then follow up with onsite training. This creates a learning arc that enables participants to reflect over time about what they are learning and work together to apply it.

Topics Include:

- » Core Skills in Homeless Services
- » Housing-focused Outreach and Engagement
- » Motivational Interviewing (Introductory and Advanced)
- » Trauma-Informed Care
- » Peer Involvement and Integration
- » Services in Supportive Housing
- » Social Connectedness
- » Child and Family Homelessness
- » Addressing the Needs of Children Living in Shelters
- » Family Critical Time Intervention
- » Medical Care for Non-Medical Providers
- » Mental Health First Aid certification
- » Harm Reduction
- » Self-care, Burnout, and Vicarious Trauma
- » Leadership Development
- » Creating Healthy Organizations
- » Program Evaluation



“We’re using the training in a very concrete way to turn it into action.”

t³ Our Faculty

Our team includes people in recovery, physicians, nurses, social workers, case managers, outreach workers, educators, and designers. All t3 courses are created and delivered by people who have worked in the field. They understand the context in which service providers work, and the challenges they face every day.



Interested? Contact us: info@thinkt3.com
or call 617 467 6014

